

AutoNetTV™

On-Hold message/music program

On-hold message/music programs are a vital technology that your business should not be without. Remember, the callers waiting on the line are YOUR customers. Let them know you appreciate them making the choice to do business with you.

An on-hold message system will:

- Remind your customer who they called;
- Express your appreciation for their business;
- Assure them that you will get to their call quickly;
- Detail what products and services you provide.

programs

Your on-hold message/music program will consist of seven rotating messages with a music background and has a short music interlude between the messages. The message program plays continuously from an external or internal source and the customer hears the program at whatever point it is playing in the loop. Each month you will get a new program consisting of the following:

Option 1 – Seven pre-selected messages for the month – \$24.95 (USD) per month.

- 3 AutoNetTV topics for month
- 1 Auto Tip Message
- 1 Entertainment Message
- 1 On-Hold Message
- 1 pleasantry – thank you for holding, your call is next, we'll be right back, etc. message.

Option 2 – All of Option 1, plus a personalized business name/info message – \$48.95 (USD) per month.

Option 3 – All of Option 2 plus an additional message for promotions. Add \$20.00 (USD) each month promotion runs.

equipment

If you already have a player that works – great! We can provide a cassette, CD, memory card, mp3, wav or any other kind of digital audio file with your new program on it. If you do not have a message player, we have two options.

Option 1 – For use with a central phone system – PDUSB 30 ~ \$199 + \$10 (USD) shipping

Option 2 – For use with analog phones – OEM 6500 ~ \$259 + \$10 (USD) shipping

Both of these units provide continuous audio playback of your on-hold message/music program. The caller hears the program at whatever point it's playing in the loop. If you have an internal method of playing an on hold program, such as off-premise systems from internet phone services, or internal storage in your PBX, an external message repeater is not needed.



PDUSB 30 – For Central Phone Systems (PBX, KSU)

A USB drive similar to the one pictured here is included with this unit. It simply plugs into the USB port of your computer and you can save your program from an mp3 audio file that we email to you. The drive is inserted into the PDUSB 30 connected to your phone system and plays 24/7 with no moving parts.



OEM 6500 - For Use with Typical Phones

This unit works with most typical multi-line phones. An integrated adapter on the back of the unit provides on-hold capability for each phone in the office by inserting an adapter (right) into the handset cord.



Fill out the appropriate form below and mail or fax to:

AutoNet TV
 345 South 500 East
 American Fork, UT 84003
 Phone: (801) 492-9900 Fax: (801) 492-0199

Business Name: _____

Contact: _____ Phone: _____

Address: _____ City: _____ State/Province: _____ Zip/PC.: _____

E-Mail (Your monthly On-Hold Program will be sent to this address): _____

Do you currently have an On-Hold Message player? If yes, what type of media does it use?

- Audio Cassette (add \$5 per month)
- CD (add \$5 per month)
- 3.5 Floppy (add \$5 per month)
- SD Card (add \$5 per month)
- MP3/WAV File
- Other Media: _____

Program Options:

- Option 1 Pre-Selected Monthly Program: \$24.95 (USD) per month
- Option 2 Personalized Pre-Selected Monthly Program: \$48.95 (USD) per month

Business Name Personalized into the Script: _____

Address or Directions: _____

Additional Info: _____

- Option 3 Personalized Monthly Program with Custom Message: \$68.95 (USD) per month

Business Name Personalized into the Script: _____

Address or Directions: _____

Additional Info for Message / Hours of Operation: _____

Web Site: _____

Other Promos / Specials / Etc: _____

Equipment Options:

- PDUSB 30 For Central Phone Systems: \$199.00 + \$10.00 (USD) Shipping
- OEM 6500 For Use with Typical Phones: \$259.00 + \$10.00 (USD) Shipping

Payment:

Program Option 1 _____	@ \$24.95 (USD) per month	\$ _____
Program Option 2 _____	@ \$48.95 (USD) per month	\$ _____
Program Option 3 _____	@ \$68.95 (USD) per month	\$ _____
Media Shipping _____	@ \$5.00 (USD) per month	\$ _____ (if not e-mailed)
Total Monthly Payment		\$ _____

One time Equipment Purchase:

PDUSB 30	@ \$199.00 (USD)	\$ _____
OEM 6500	@ \$259.00 (USD)	\$ _____

Make and Model of Phone: _____ # of corded _____ cordless: _____

Shipping \$ 10.00

Total Equipment Payment \$ _____

- Bank Account Withdrawal ACH Agreement (US Only. A separate form is required for this option)
- Credit Card Credit Card #: _____ Expiration: _____
 Name on Card: _____ Zip Code: _____

A \$2.00 credit card charge is added to the monthly subscription.